Dear Parent/Carer

**Parent Portal – Digital Communication**

In support of Glasgow City Council’s ambition to continue improvement in parental communications and its broader Digital plans we have been working with The Improvement Service to develop “Parent Portal”.

Due to recent the Pandemic, it is felt Parent Portal will support and deliver a more comprehensive communication service to our parents and carers.

The Portal has been and will continue to be developed to provide parents and carers with a clear insight to their child’s education and to support transactional communication between parents and the school.

Some aspects of the Portal include being able to;

* link to your child
* update contact details online
* update your annual data check
* sign off permission slips
* view your child’s attendance
* update your child’s attendance

There are other developments that will be included in the Parent Portal and you will be advised of them when they come on board.

A national consultation exercise was conducted to include the views of parents and carers in the design of the portal. Information relating to Parent Portal can be found here:

<https://www.improvementservice.org.uk/products-and-services/digital-public-services/parentsportal.scot>

The development is currently in use in a number of other local authorities. Glasgow will begin to pilot this within our Secondary Schools from September 2020 with a view to rolling it out to all establishments.

The first phase will introduce basic information about the school and include services such as attendance, annual data checks, permission slips and general school information.

Further details will follow as these services become available. Guidance on how to sign up to the portal will be included in further communications. There will also be support available to assist you.